



Please read our Terms and Conditions carefully. If you have any questions please get in touch with us.

BOOKING - Call us to discuss your booking, or please progress with your booking through our website. When making your booking, we require credit card details as a guarantee to confirm your reservation.

CHECK-IN from 4pm - 8pm on the day of arrival. An early check in may be accommodated by prior arrangement only. Please advise if your expected arrival time will be later than 8pm. We will not accept arrivals after 10pm unless previously arranged or you have kept us informed.

CHECK-OUT by 10am on the day of your departure. If you require a later departure time, please let us know in advance and we will do our best to accommodate you. Please can you leave the cottage in good order when you leave.

DEPOSIT A deposit of 50% is required to secure your booking. If this is cancelled or modified up to 14 days before the date of arrival, no fees will be charged. If changes are made after this time, the deposit is non-refundable.

CANCELLATION POLICY - A booking made with us is a contractual agreement. It is our policy that, should you cancel your booking within 14 days, we will retain the 50% non-refundable deposit.

CHILDREN - A cot can be provided. Please bring your own linen. Sofa bed available in the sitting room. Additional charges occur for use of sofa bed.

MINIMUM STAY - Typically there is a minimum two night stay. Although occasionally one night stays may be available, please call to find out more.

SMOKING POLICY - Smoking and is prohibited in all areas of the grounds and buildings of Cromhall Farm. Vaping is prohibited inside the cottage.

FIRE POLICY - The use of the following are prohibited during your stay -

- Candles
- Tea lights
- Deep fat fryers
- Ethanol burners
- Portable heaters

At present, the charging of your electric vehicle is prohibited.

The charging of an electric bike is prohibited.

DAMAGES do occur! We ask that you take care when staying in the cottage and report any incidences as they happen. You are responsible and liable for any breakages or damage which you cause to the accommodation or its contents. A charge will be made if damage of breakage is significant.

LIABILITY - We shall not be liable at Cromhall Farm for any loss, damage, expense, accident, injury, illness or inconvenience whether the person or property which you or any other person may suffer or arising out of or in respect of your booking at Dove Cottage or Garden Cottage, Cromhall Farm.

TRANSPORT - As Cromhall Farm is located in a secluded area it is recommended that guests have their own transport.

RIGHT OF ENTRY - The owners and employees of Cromhall Farm shall be allowed access to the cottages at all reasonable times for any necessary repairs or inspections.

Please do contact us if you have any questions.